

Hi Everyone,

If the Help Article, [Wrong ETP values in STP reports](#), doesn't resolve your issue and **If your employee's Summary of Payment Report is correct, but the verification report is not, you can finalise the employee and submit it to the ATO.** This is being investigated by our teams, please also send me the below information via [private message](#) so that I can pass on your details to the team who are working on this to get resolved:

- Serial number
- Business file name
- Employees affected (Names)
- Payroll year affected
- Screenshots of the Verification report, Employee Summary of Payment Report & Employment terminations window showing the ETP payments

However, If you have moved to STP Phase 2, terminated employees need to be made active and their termination dates removed prior to moving. If this wasn't done they won't be reported in Phase 2.

To fix the terminated employees you will need to make them active and remove their termination dates. Then send an update event or \$0 pay with payment date as 30 June for all employees not reporting correctly. Wait until that report has been accepted and then recheck the YTD verification report.

Once the terminated employees are reporting correctly you can re-enter their termination dates and make them inactive.