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> Re: Accounts receivable with tax report not loadin...

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## Accounts receivable with tax report not loading



[RFGfrank](#) 2 Posts

User

Solved: [Go to Solution](#)



2 weeks ago

Hi

I am having issues producing the above report for the 30 June 2023 date. It works fine until 30 January 2023, after that I keep getting the 'Failed to load the report' error. I have tried clearing the cache, confirmed the financial year dates are correct, confirmed there are no entries with a nil on the 30th or 31st Jan, and tried a different browser - everything that has been suggested in previous posts with this issue. Nothing is working and I need this report.

0

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### 4 REPLIES



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MYOB Moderator



2 weeks ago

Hi [@RFGfrank](#)

Thank you for your post and welcome here in the Community forum. I hope you find it a useful tool.

We are sorry to hear that you are getting an error message while pulling up those tax reports. To further assist you on this I have already sent you a private message to gather some information that we need to fix this error.

We will be waiting for your response.

*Cheers,*

*Shella*

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2 weeks ago

Hi [@RFGfrank](#)

Thank you for your response.

I am glad to let you know that I've had the script run over the file for you.

Do let me know how it goes.

*If my response has answered your enquiry, please click "Accept as Solution" to assist other users find this information.*

Cheers,  
Shella

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2 weeks ago

Thankyou - it all works now.

0

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Accepted Solution



2 weeks ago

Hi [@RFGfrank](#)

We're glad to hear we're able to fix it for you. If you have any more questions, you're always welcome to ask here in the community.

If my response has answered your enquiry please click "Accept as Solution" to assist other users find this information.

Cheers,

Sheila

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