Steph Sillitoe

From: MYOB Data Services <dataservices@myob.com>

Sent: Tuesday, 4 July 2023 9:47 AM

To: Steph Sillitoe

Subject: INC0381683 - MYOB Migration Services- File Received confirmation



MYOB Migration Services



Hi Stephanie,

Thanks for your request to migrate your data — Ticket # INC0381683.

This email is to confirm that your file has been successfully uploaded for **INC0381683** to migrate to serial number **613540343181**.

The migration can take up to 7 business days, however we will send you a completion email to let you know when it's been completed. **Please note**; if you are wanting to migrate multiple company files, you will need to have a separate serial number for each of them, and create a separate migration ticket for each company file.

Your new file must be blank before we can start the migration. While we work on your migration, **please do not** enter any data into your new file until you receive our completion email, as this will conflict with the data migration process. Also note that any new information entered into your existing file after sending us your backup will not be migrated and will need to be re-entered manually into your new file once migration is complete.

If you're thinking about <u>setting up bank feeds</u> in your new file, great idea! But **please hold off** until the migration is complete, otherwise it will delay the migration process.

This is an automated email. Please do not reply as your response will not be seen.

Kind Regards,

MYOB Migration Services

Online Support: Online Help Community Forum Live Chat

Business: 1300 555 123 (Australia) or 0508 32 82 83 (New Zealand)

Ticket # INC0381683

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