

## Steph Sillitoe

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**From:** MYOB Data Services <dataservices@myob.com>  
**Sent:** Monday, 19 June 2023 4:03 PM  
**To:** Steph Sillitoe  
**Subject:** INC0377460 - MYOB Business Downgrade Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged



# MYOB Migration Services



Hi Stephanie,

Thanks for your request to move to **MYOB Business Lite** - Ticket # **INC0377460**.

We are currently experiencing a much higher volume of requests to downgrade than anticipated. Due to this demand, our next round of migrations will begin from 26 June.

We'll be in touch after 26 June with instructions to submit your file to begin your migration. In the meantime, you can continue to use your AccountRight file. We'll also make sure that your next invoice is charged at the **MYOB Business Lite** price, if for some reason your migration isn't completed before your next billing cycle.

We know that changing software can be disruptive to your business and may require you to learn a new interface and new product navigation. If you'd like to remain on your current software and minimise any impact to your business, we can offer a 30% discount to your current AccountRight subscription for 12 months in place of a migration. If you'd prefer to access the discount on your current software rather than migrating to MYOB Business, please reply to this email and we'll be in touch within 3 business days to confirm. Please note, this discount offer

is only available for additional files that are affected by the price change, not your primary file.

Kind Regards,  
**MYOB Migration Services**

[Online Help](#) [Community Forum](#) [Live Chat](#)



Ticket # INC0377460



Ref:MSG1568202

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